

2643

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Total Number of Pages in This Submission

2

Application Number

10/004,664

Filing Date

12/03/2001

First Named Inventor

Michael W. Brown

Art Unit

2643

Examiner Name

Attorney Docket Number

AUS920010947US1

### ENCLOSURES (Check all that apply)

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

5/ 25  
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In Re Application of:

Michael W. Brown et al.

Serial No.: 10/004,664

Filed: 12/03/2001

Title: Enabling Caller Controlled Hold

Queue Position Adjustment.

Before the Examiner:

Group Art Unit: 2643

Intellectual Property Law Department

International Business Machines Corporation

11400 Burnet Road

Austin, Tx 78758

January 22, 2004

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Thank you,

  
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